

chugach mountain institute

CMI strives for its course and trip prices to be the most affordable on the market especially relative to the quality of its courses and trips, qualifications of guides and instructors, and the private or small group experience that allows for differentiated learning, individualized instruction, and personalized adventure. CMI strives for its reservation & cancellation policies to be the most reasonable and accommodating on the market.

Day Trip Reservation & Cancellation Policies

(includes multi-day trips and courses with no overnight camping component)

- \$500 deposit per person, or payment in full if less, required for reservations 45+ days before
 - Remaining balance due 45 days before
- Payment in full required for reservations within 45 days
- Reservations (minus any transaction fees) cancelled 30+ days before refunded 75%
- Reservations (minus any transaction fees) cancelled 29-14 days before refunded 50%
- Reservations (minus any transaction fees) cancelled 13-7 days before refunded 25%
- No refund for reservations cancelled within 7 days

Multi-Day Trip Reservation & Cancellation Policies

(includes trips and courses with overnight camping component)

- \$1000 per person deposit, or payment in full if less, required for reservations 45+ days before
 - Remaining balance due 45 days before
- Payment in full required for reservations within 45 days
- Reservations (minus any transaction fees) cancelled 45+ days before refunded minus \$500 per person admin fee
 - Or, payment minus \$250 per person admin fee (and any transaction fees) may be applied to reschedule within one year
- No refund for reservations cancelled within 45 days, but payment may be applied to reschedule:
 - Cancellations 45-30 days before: 50% of payment may be applied to reschedule within one year
 - Cancellations 29-14 days before: 25% of payment may be applied to reschedule within one year
 - Cancellations within 14 days: 10% of payment may be applied to reschedule within one year

General Reservation & Cancellation Policies

- CMI not responsible for any costs other than CMI reservations
- Consider travel, trip cancellation, and trip interruption insurance at your own discretion.
- No refund for weather, environmental, social, or other circumstances beyond CMI's control
 - CMI operates in inclement weather in potentially harsh mountain environments. It is your responsibility to be prepared. Review gear lists carefully and ask questions ASAP.
- Reservations (minus any transaction fees) will be refunded if CMI cancels.
- Course and trip prices are based on having a certain number of participants. If there aren't enough participants to offer the course or trip at the original price additional charges will apply or rescheduling will be offered.
- Reservation destinations, itineraries, and activities may be altered due to weather, conditions, and/or other factors to provide the best experience. Such situations will be disclosed ASAP.
- No refund after reservation has begun if CMI deems a client unfit to participate after reasonable accommodations have been made.