

chugach mountain institute

CMI course and trip prices are the most affordable on the market, especially relative to the qualifications of your guide-educator and the small group experience that allows for differentiated learning, individualized instruction, and personalized adventure. CMI reservation & cancellation policies are the most reasonable and accommodating on the market. If you find a better deal and/or reservation & cancellation policy, contact Info@ChugachSnow.org.

Day Trip Reservation & Cancellation Policies

(includes multi-day courses with no backcountry camping component)

- \$500 deposit, or payment in full if less, required for reservations 45+ days before
- Payment in full required for reservations within 45 days
- Reservations cancelled 30+ days before refunded 75%
- Reservations cancelled 29-14 days before refunded 50%
- Reservations cancelled 13-7 days before refunded 25%
- No refund for reservations cancelled within 7 days
- Rescheduling reservations considered on a case-by-case basis with no guarantees

Multi-Day Trip Reservation & Cancellation Policies

(includes courses with backcountry camping component)

- \$1000 per person deposit required for reservations 45+ days before
 - Remaining balance due 45 days before
- Payment in full required for reservations within 45 days
- Payment for reservations cancelled 45+ days before refunded minus \$500 per person admin fee
 - Or, payment minus \$250 per person admin fee may be applied to reschedule within one year
- No refund for reservations cancelled within 45 days, but payment may be applied to reschedule
 - Cancellations 45-30 days before: 50% of payment may be applied to reschedule within one year
 - Cancellations 29-14 days before: 25% of payment may be applied to reschedule within one year
 - Cancellations within 14 days: 10% of payment may be applied to reschedule within one year

General Reservation & Cancellation Policies

- CMI not responsible for any costs other than CMI reservations
- Consider travel, trip cancellation, and trip interruption insurance at your own discretion
- No refund for weather, environmental, social, or other circumstances beyond CMI's control
 - CMI operates in inclement weather in potentially harsh mountain environments. It is your responsibility to be prepared. Review gear lists carefully and ask questions ASAP.
- Reservations refunded 100% if CMI cancels
- Course and trip prices are based on having a certain number of participants. If there aren't enough participants to offer the course or trip at the original price additional charges will apply or rescheduling will be offered.
- Reservation destinations and itineraries may be altered to provide the best experience if weather, backcountry conditions, or other factors necessitate it. Such situations will be disclosed ASAP.
- No refund after reservation has begun if CMI deems a client unfit to participate after reasonable accommodations have been made.